

100 FREE RIDES APP DIGITAL GIFT PROMOTION GUIDELINES; VEEZU GROUP

These terms and conditions relating to the '100 Free Rides' promotion run by Veezu shall apply when the entrant participates in the promotion, please retain a copy for your information.

1. Promotion is open to UK residents aged 18 years or over except employees of Veezu, their close relatives and anyone otherwise connected with the Veezu Group. This promotion does not apply to Corporate Account Customers and cannot be used for Corporate Account Journeys.
2. In attempting to use the discount on offer, you confirm that you are eligible to do so and eligible to claim the discount available. Veezu may require you to provide proof that you are eligible, as per clause 1.
3. There is no entry fee or purchase necessary to redeem the promotion (unless the ride fare is above £15, in which case the remainder would need to be paid).
4. By attempting to use the discount, you are agreeing to be bound by these terms and conditions. Veezu reserves the right to refuse the use of the discount to anyone in breach of these terms and conditions.
5. The promo code '100FREE' can **only** be redeemed by using the new Veezu app (named 'Veezu' in the app store). It **cannot** be redeemed by using the old app (named 'Veezu / V Cars: Book a Ride').
6. To redeem the '100FREE' promo code, go into your profile, select 'Digital gifts' and then type **100FREE** in the 'Add a Gift Code' text box. Once added, the app will display text to confirm whether the promo code is still available to use, or if the promo code has expired.
7. The first 100 people to use promo code '100FREE' in the new Veezu app will be eligible to redeem the promo code. Anyone who tries to use the promo code after all 100 free rides have been redeemed, will not be able to.
8. Promo code '100FREE' can be used to get up to a £15 discount on your next ride. This is based on the average fare price in the Veezu South West area. Credit cannot be carried over. As an example, if the ride costs £12, the promo code cannot be used again, nor will you gain a £3 credit. Likewise, if the fare is £16, you would need to pay the £1 difference.
9. Promo code works with card payments only (not cash).
10. Promo code '100FREE' will expire 31st August 2023. That means you must redeem the promo code against a Veezu ride by this date or it will expire and therefore be invalid.
11. Promo code can only be used once by an individual.
12. Veezu will not accept promo code users that are:
 - a) automatically generated by a computer or created by artificial intelligence (including but not limited to chatbots such as ChatGPT or similar software applications);
 - b) claimed by third parties or in bulk;

13. No responsibility can be accepted for promo codes that cannot be redeemed, for whatever reason.
14. Veezu reserves the right to hold, void, cancel, suspend, or amend the promotion where it becomes necessary to do so.
15. Veezu is not responsible for inaccurate promotion details supplied to any entrant by any third party connected with this promotion.
16. The promotional discount is as stated, and no cash or other alternatives will be offered. The discount is not negotiable or transferable. Discounts are subject to availability and Veezu reserves the right to substitute any offer with another of equivalent value without giving notice.
17. Veezu does not accept any responsibility if you are not able to take up the promo code.
18. Veezu's decision in respect of all matters to do with the promotion will be final and no correspondence will be entered into about it.
19. The promotion and these terms and conditions will be governed by English and Welsh law and any disputes will be subject to the exclusive jurisdiction of the courts of England and Wales.
20. Any personal data relating to the discount redeemers or any other users will be used solely in accordance with current UK data protection legislation and our Privacy Policy.
21. This promotion is in no way sponsored, endorsed or administered by, or associated with, Facebook, Twitter or any other Social Network. Personal data supplied during the course of the promotion will only be processed as set out in our Privacy Policy.
22. Insofar as is permitted by law, Veezu, the self-employed Driver Partners operating via the Veezu system, Veezu's agents or distributors will not in any circumstances be responsible or liable to compensate the discount redeemer or accept any liability for any loss, damage, personal injury or death occurring as a result of taking up the discount except where it is caused by the negligence of Veezu, their agents or distributors or that of their employees. Your statutory rights are not affected.